



IT Technician

Montreal - Full-time - 743999902069253

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What you'll do

- Manage ticket and service requests;
- Ensure optimal response time and efficient claim resolution;
- Ensure a follow up with requests for assistance;
- Provide technical lookout on the floor;
- Offer courteous and efficient customer service.
- Keep the IT inventory up to date;
- Configure and optimize Linux, Microsoft Windows & Apple OS X workspaces
- Install and configure office and production software;
- Activate and install licenses;
- Implement existing IT processes.

What you bring

- College diploma (DEC) or technical degree in information systems management, or equivalent;
- Professional experience in technical support, an asset;
- Experience in the film and special effects industry is an asset;
- Knowledge of Linux, Microsoft Windows and Apple iOS, platform

What to send our way

- Your CV highlighting your background and skills

At Hybride, first and foremost, we are good human beings, who value well-being and solidarity. We're committed to fostering a work environment that is inclusive and respectful of all differences.

You can come as you are. We embrace diversity in all its forms. We're committed to fostering a work environment that is inclusive and respectful of all differences.