



System and Application Administrator

Montreal - Full-time - 744000139978845

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Ubisoft IT is looking for a Systems and Applications Administrator to join the IT Production Services team. This is a worldwide distributed team whose main mission is to provide optimized solutions that offer game production teams various options tailored to their reality. This service is a key part of the game production ecosystem and is used by thousands of game content contributors from all Ubisoft studios.

In this role, you'll be responsible for ensuring the smooth operation of our video game development processes. Whether it's for our players or our employees, our IT teams are the backbone of services and infrastructures that meet the most demanding technological challenges. You'll be at the forefront of ensuring the seamless operation of video game development processes.

Responsibilities:

- Provide operational support for on-premises deployments of essential tools like Perforce, GitLab, and Artifactory;
- Support power users from game productions with application-related issues, ensuring they work efficiently and effectively;
- Troubleshoot and resolve incidents promptly to minimize disruptions to production;
- Continuously improve existing processes and solutions, making them more efficient and effective;
- Collaborate closely with colleagues to ensure Ubisoft's production environment is set up for success;
- Interact with studios for business requirements and propose practical and sustainable solutions.

*On-call support approximately once every two months, including weekends

- Solid experience and knowledge of Linux Operating systems;
- Experience with source control tools such as Perforce, GIT, Gitlab, Team Foundation, and Subversion coupled with good knowledge of source control management concepts such as code lines, branching, merging, integration, and versioning;
- Experience with cloud platforms such as MS Azure, AWS, or GCP;
- Experience with containerization and orchestration technologies such as Kubernetes and Docker;
- Knowledge of automation and Infrastructure as Code technologies such as Ansible and Terraform;
- Knowledge of network, systems, and storage concepts.