



Product Manager - Compass

Montreal - Full-time - 744000138340611

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What You'll Do

The person in this role will work as part of the COMPASS team and will be responsible for a suite of products developed by the team, with the goals of gathering user requirements, providing support, and training users of these products.

Responsibilities:

The primary and typical duties of this position are:

Product Management and Strategic Vision

- Translate the long-term vision of the team and the organization into clear directions and actionable product roadmaps for internal products.
- Define, maintain, and communicate short- and medium-term product roadmaps, ensuring alignment with organizational priorities, team capacity, and the needs of internal users.
- Take responsibility for the products under your purview, including their relevance, consistency, quality, and adoption.
- Prioritize initiatives and features based on business value, user impact, and operational constraints.
- Collaborate closely with engineering to make the necessary trade-offs between scope, quality, timelines, and delivered value.

Governance and Product Quality

- Be responsible for the product structure (backlogs, epics, deliverables, planning cycles).
- Define and enforce product practices and standards to ensure the consistency and quality of deliverables.
- Ensure the clarity and quality of analyses, user requirements, and definitions.
- Determine and maintain product quality standards, and ensure compliance with them throughout the product lifecycle.
- Oversee the creation and updating of product documentation and reference materials.

Collaboration and Contribution to the Product Team

- Work closely with Product Specialists, Business Analysts, Team Leads, and engineering teams.
- Actively contribute to the smooth functioning of the product team by providing support, expertise, and alignment.
- Participate in the continuous improvement of work processes and the maturation of product practices.
- Serve as the product point of contact for the relevant teams.

- Understanding of Internal Users and Stakeholders
- Develop and maintain strong relationships with internal users and key stakeholders, with a constant focus on satisfaction and usability.
- Maintain a thorough understanding of internal users' usage patterns, needs, and challenges.
- Proactively monitor product usage, pain points, and support needs.
- Participate in organizing and facilitating retrospectives and post-mortems to identify opportunities for improvement.

Communication, Adoption, and Training

- Define and implement an internal communication and adoption strategy for the products under your responsibility.
- Ensure clear product positioning to facilitate understanding and adoption.
- Develop and maintain training materials and conduct training sessions as needed.
- Contribute to product advocacy among internal teams.

Other Responsibilities

- Perform any other related tasks pertaining to product management and performance.

What You Bring to the Team

Education:

- A college degree in a relevant field.
- Training, excellent knowledge, or certification in project management or approaches to process optimization and continuous improvement is a plus.

Relevant Experience:

- 5 years of experience in a relevant field.

Skills:

- Demonstrate excellent customer service skills
- Possess strong interpersonal and communication skills
- Be able to speak effectively in front of an audience
- Analytical mindset
- Proficiency in problem-solving
- Creativity and a spirit of innovation
- Organizational and planning skills
- Leadership skills
- Persuasiveness
- Ability to collaborate and provide guidance
- Ability to motivate others
- Ability to manage multiple projects simultaneously

Knowledge:

- Bilingual (French and English)
- Knowledge of the video game industry is a plus
- Knowledge of SCRUM/AGILE is a plus
- Knowledge of video game production is a plus
- Knowledge of software-as-a-service is a plus

What to Send Us

- Your resume highlighting your education, experience, skills, and games you've worked on

Ubisoft is a global leader in video games, with teams spread across the globe creating original and memorable gaming experiences, from Assassin's Creed to Rainbow Six, Just Dance, and many more. We believe that diverse perspectives help both players and teams grow. If you're passionate about innovation and want to push the boundaries of entertainment, join our adventure and help us create the unknown!

We've adopted a hybrid work model that helps you stay connected with your team and aligned with company priorities, while giving you the flexibility to maintain a healthy work-life balance. Please note that some roles are entirely office-based and are not eligible for hybrid work.