

User Research Manager (Portfolio Manager)

Montreal - Full-time - 744000106104275

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- **Transform the strategic vision into concrete objectives** for your portfolio, in collaboration with other portfolio managers and the Associate Director.
- **Lead and empower a multisite team** of Player Experience Insights (PXi) managers and a team leader responsible for user research, guiding them through management, leadership coaching, and relationships with various partners.
- **Prioritize user research initiatives** across projects in your portfolio, in partnership with a project manager.
- **Use key performance indicators** to monitor the health and performance of resources assigned to your portfolio.
- **Build meaningful collaborations** with strategic partners (VP Prod/HQ duo) and maintain positive relationships with key stakeholders and production team members, developing cross-expertise collaborations.
- **Create and strengthen relationships with Pixel's cross-functional teams** (discipline leads, topic leads, project managers) to ensure the implementation of standards in the portfolio, in coherence with other portfolio managers.
- **Support and advocate for Pixel's mission** within the team and with various partners.
- **Represent Pixel** in external forums and global discussions, contributing to elevating the department's status.
- **Strengthen relationships with key strategic partners** to enhance the department's contribution to Ubisoft's success.
- **Act as an ambassador** for the department and participate in global alignment discussions and external forums to elevate the department's position.

- Has at least **3 years of experience in team management**, demonstrating a proven ability to lead, motivate, and develop collaborators in a dynamic environment.
- Is **results-oriented**, capable of anticipating risks and adapting resources to priorities.
- Is **motivated** by the desire **to drive change** at all levels of an organization.
- Has **extremely strong knowledge of game development**, game design, and production cycles.
- Has **solid experience and relevant achievements** in conducting mixed-method research, generating actionable insights for production partners and stakeholders.
- Possesses **strong communication skills**, capable of managing a variety of stakeholders at different levels of the organization.
- Can **guide and develop team members** in managing multiple diverse stakeholders with varied priorities, perceptions, and interests.

Ubisoft's teams include 19,000 people across more than 30 countries around the world, all united by a shared mission: to enrich players' lives through original and memorable gaming experiences. Their energy and talent have brought to life many acclaimed franchises such as Assassin's Creed, Far Cry, Watch Dogs, Just Dance, Rainbow Six, and many more to come.

Ubisoft is an equal-opportunity employer and believes that diversity of backgrounds and perspectives is essential to creating worlds where everyone can thrive and express themselves.

Working at Ubi MTL means enjoying a workplace that sparks creativity and fosters connection. We offer a collaborative environment focused on career growth, learning opportunities, and well-being (our generous benefits speak for themselves).

If you're excited about taking on meaningful challenges, working with cutting-edge technologies, and shaping the future of entertainment, join us in creating the unknown.

At Ubisoft, you are welcome exactly as you are. We embrace diversity in all its forms and are committed to fostering an inclusive and respectful work environment for everyone.