



Associate Director Data Relations

Montreal - Full-time - 744000072441835

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As Assistant Director of Data Relations, you will serve as the central hub for Ubisoft's data community engagement and support—a kind of Data Concierge who connects people to the right tools, teams, knowledge, and practices to help data work for them. Embedded in the Ubisoft Data Office, you'll lead two cross-functional teams, Data Support and Data Developer Relations (DevRel), while driving company-wide community development in line with our Data Mesh strategy. Your role bridges the gap between data producers, platform teams, and end users to ensure data is approachable, accessible, and embedded in Ubisoft's day-to-day decisions. Key Responsibilities

- **Grow and support the Ubisoft data community:** Cultivate a vibrant internal data network across teams, studios, and roles—empowering local data champions and fostering peer learning, in line with Ubisoft's Data Mesh strategy.
- **Guide and shape the Data Support team:** Transition the support mindset from tool-based troubleshooting to user-focused, data-first guidance. Define service levels and ensure equitable, timely, and helpful support across all user levels.
- **Champion proactive DevRel practices:** Act as a liaison between users and platform/tooling teams. Help translate user pain points into roadmap feedback, facilitate early access/user research, and drive adoption of new features or tools.
- **Drive knowledge sharing with the Data Academy:** Collaborate with the Academy to scale data literacy, facilitate internal meetups, and ensure documentation, learning paths, and tutorials reach the right audience.
- **Monitor ecosystem health and drive improvement:** Track patterns in support, community engagement, and satisfaction. Use these insights to guide improvements and scale successful practices.

- Proven experience in **people management** and cross-functional collaboration
- Demonstrated success in **community building, support, or developer relations** roles
- Strong written and verbal **communication skills**
- Proven track record of **internal community engagement** and facilitation
- Comfortable working across **multiple stakeholder levels**, from individual contributors to senior leadership
- *Familiarity with data tools, platforms, and workflows* (e.g. BI tools, data pipelines, notebooks). Hands-on experience is a plus, but not required

We embrace a hybrid work model helping you stay connected with your team and aligned with business priorities, while giving you the opportunity to maintain your work-life

balance. Note, that some roles are fully office-based and are not eligible for hybrid work.

Just a heads up: If you require a work permit, your eligibility may depend on your education and years of relevant work experience, as required by the government.

Skills and competencies show up in different forms and can be based on different experiences, that is why we strongly encourage you to apply even though you may not have all the requirements listed above.

At Ubisoft, we embrace diversity in all its forms. We're committed to fostering an inclusive and respectful work environment for all. We know the importance of providing a pleasant interview experience, therefore if you need any accommodation, please let us know if there is anything we can do to facilitate the interview process.